

A Bed Bug problem in one room or several rooms can be treated chemically with a growth regulator. This is when a treatment is applied to all crack and crevice areas of all furniture and bed frames. The rooms need to be prepped so there are no items on the floor except the bed and furniture. The furniture and beds must be moved 18 inches away from the wall prior to the technician coming in to do the treatment.

- Remove all bed linens and curtains and launder. Transport in plastic bags to be laundered in hottest wash
 and dry cycles. Do not put back onto the bed or windows until the treatment is completed. We
 recommend you buy a mattress bed bug cover for both the mattress and box spring and install before
 putting clean linens on the bed.
- All clothing must be removed from all closet floors and any open areas. Transport in plastic bags to be laundered in hottest wash and dry cycles while room is treated. Do not bring back into room until treatment is completed.
- 3. All loose items such as shoes, toys, books, knick-knacks, etc. need to be placed in plastic bags or totes with lids during treatment. Thoroughly inspect all items for insects before unpacking totes.
- 4. All dressers, closets, nightstands, shelves and entertainment center contents must be emptied. All items need to be placed in plastic bags or totes with lids during treatment. Thoroughly inspect all items for insects before unpacking totes.
- 5. Pick up all items off the floor and inspect items for bed bugs and place items into a plastic bag or tote with a lid prior to treatment. Thoroughly inspect all items for insects before unpacking totes.
- 6. Remove all pets prior to our arrival.
- 7. All rooms in the unit are accessible and unlocked.
- 8. Clean and wash all floors before treatment, vacuum bags/canisters should be removed and thrown out or emptied in proper receptacle outside.
- 9. Arrangements should be made to remain out of the home for four hours to allow chemical ample time to dry.

The cost of treatment is per room. The furniture and beds must be moved 2-3 feet away from the wall prior to the technician coming into the home to do treatment. If this can't be arranged we will send two technicians and <u>each room will be assessed with a \$25 Charge</u> to move the furniture during treatments.

Proper preparation is key to a successful treatment. Treatment will not be done if not prepared and a charge of \$45.00 will be collected before treatment is rescheduled.



Expectation: Upon completion of the service there may be activity still seen and dead pests found for a couple of weeks after the initial service has been completed depending on the severity of the problem. Please document these areas and remove found pests as soon as possible. Please understand any and all applications can't be treated again for 14 to 30 days as per chemical label. Please do not use any other chemicals or applications before or after our service as this may affect the results. Do not wash or clean the areas treated for 14 days. You may use a vacuum or sweep the desired area.

Follow Up Service: The follow us service can be scheduled at any time after 14 days or as per label. You may call after that time and arrange service to the specific area or location of concern. All follow up service is a billable charge.

We appreciate you as a customer. Please call with any questions prior to the service being performed.

Any Questions please call the office at 716-366-2120, 716-908-2475